

XBOSoft **ClassScene Case Study**

XBOSoft Success Story:

Social Networking and E-commerce

XBOSoft

XBOSoft, Beijing based with US management, is a full-service software testing company serving both the US and European markets. Founded in 2006, XBO has a proven record of success from Fortune 100 companies to small independent developers.

XBOSoft delivers a full range of testing services including automated testing, functional and regression testing, performance testing, web security testing, platform compatibility testing, localization testing, user experience testing, usability testing and web application testing. Our testing services can be carried out across all major operating systems, data bases, platforms, application servers and browsers.

XBOSoft offers several proprietary programs and tools such as our XBO ONE™ Automation Methodology to identify bugs early and reduce development lifecycles, XBO CommONE™ online client collaboration tool for secure 24/7 online access to project information, and XBO Quick Release™, the unique low-risk program for small businesses looking to outsource software testing.

About XBOSoft:

www.xbosoft.com
info@xbosoft.com

USA:

640 Rocca Ave.
South San Francisco, CA 94080
Tel: (408) 350-0508
Fax: (408) 748-1826

China:

Great Wall Computer Building, # 301
38 Xueyuan Rd, Haidian District
Beijing 100083
Tel: 86 (10) 6235-5616
Fax: 86 (10) 8235-6072

Europe:

Visseringstraat 21A
Amsterdam, The Netherlands
Tel: 31 (20) 6843296



The Client

ClassScene is an online solution for schools to showcase, organize and archive photos and videos produced year after year in a safe, secure and controlled manner. Through ClassScene, schools can promote a sense of community and spirit by offering an engaging way to celebrate the educational journey. Parents, faculty, alumni, and students, showcase achievements, relive special moments, promote involvement, and prepare students for 21st-century technologies. The platform also offers the opportunity for schools to generate revenue from the sale of customizable products offered through ClassScene's School Store.



"We want to continue indefinitely for testing new functionality/regression testing. Your team is doing a great job."

- CEO, ClassScene

Business Challenges

ClassScene's goal is to be the standard platform for school communities' online collaboration and communication between students, parents, alumni and faculty. Two key requirements for this are security and ease of use. ClassScene utilizes leading technology protocols such as HackerSafe and VeriSign certifications, and Family Watchdog screening, along with member screening and content approval processes established by each school. In addition, ClassScene's diverse user community requires a user-friendly web-based interface to address various levels of interest and expertise.

The complexity of ClassScene's platform specifications heavily impact testing requirements. The need to accommodate multiple levels of user expertise, user roles, and permissions create a multiplicity of test scenarios. ClassScene's software engineers use agile development processes and were looking to outsource the testing to a company that was quick and responsive. In addition to daily communication, they needed a company with in-depth expertise at creating "negative" test cases covering what their diverse user base could and would do.

Solution: What it Means to Partner with XBOSoft

Partnering with XBOSoft gave ClassScene access to a wide range of XBOSoft's software testing solutions and expertise, such as:

- **Flexible Engagement Models**

XBOSoft provides a dedicated testing team for ClassScene's Software QA needs. By having an assigned team, XBOSoft gained valuable domain knowledge in social networking and the education space, eventually serving as an extension to the ClassScene engineering staff.

- **Wide Range of Testing Services**

XBOSoft has provided a full range of testing services including functional and regression testing, automated smoke testing, performance and usability testing, among others.

- **No Hassle Start-up**

XBOSoft was able to ramp up a small team in one week for a 3 month fixed cost trial project, providing firm milestones and deliverables. XBOSoft's QuickRelease™ pilot program gave ClassScene the quick start-up, low hassle, and low risk solution that it needed. After the initial pilot project, XBO and ClassScene established a longer term partnership for Testing & QA Services.

XBOSoft's Advantages

- **Tight-Knit Processes and Communication**
Our testing and communication process are closely linked with full transparency. Every customer gets the same proactive project management.
- **Truth and Commitment with No Surprises**
We understand that developing trust takes time, and that bumps in the road are expected and acceptable as long as we communicate openly and up front.
- **Teamwork and Stability**
Due to our western management style, values, and compensation practices, our team of professional engineers and project managers have been long term employees. Our core team has been with XBOSoft since it was founded and we plan to keep it that way by remaining competitive in the labor marketplace, providing opportunities for professional growth, and investing in a comfortable and flexible work environment where employees can let their creativity and passions roam.
- **Fully Equipped Testing Laboratories**
Our testing labs, built up over the years, include a full complement of hardware, operating systems, database servers, application servers, workstations, and browsers. This foundation, combined with the latest automation and performance tools ensures our customers get full platform coverage on their testing and QA services.

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